

Returns and Refund Policy

Returns and Refunds

- a. Returns and refunds will be processed in accordance with the Australian Consumer Law.
- b. It is your responsibility to inspect your Products on delivery. Should your Products be defective upon receipt, Astra Domes PTY LTD will offer a full refund, replacement, or repair of the Products in accordance with its obligations under the Australian Consumer Law.
- c. Except as required by the Australian Consumer Law, we will only facilitate a refund if we are unable to facilitate the processing of an Order or if we determine, in our discretion, that it is reasonable to do so.
- d. If for any reason we owe you a refund, we will notify you via e-mail of your refund. You can expect a refund in the same form of payment originally used for purchase within approximately three (3) weeks of receiving our email, or if Products are to be returned to us, within three (3) weeks of us receiving the returned Product. (We will always aim to process the refund as soon as possible).

Astra Domes Pty Ltd
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